



New Version Announcement

We are pleased to announce the release of Akamai PM version 2.4.

This version of Akamai will address the need for your office to comply with the new federally mandated “5010” electronic data interchange (EDI) standards. It also has some new features to (hopefully) make your life at the office easier and more productive.

Version 2.4 has been extensively tested with various payers and clearinghouses. It was the very first billing system to be certified for 5010 production with HMSA and has been in use in our billing service since early November. We have also been certified 5010 compliant with both Availity and Palmetto.

5010 is a new format not only for all the providers in the United States, but for all the payers as well. Therefore, we are carefully managing the upgrade process so we can monitor our clients’ progression and minimize the potential for unanticipated issues with payers. Therefore, offices will have their 5010 capabilities “turned on” over the next few weeks. The Akamai support team will be in touch to notify you when it’s your turn.

Due to the effect that these changes will have on your ability to submit claims, it’s very important for you to review the release notes. [Click here](#) to download a copy.

Security Registration

There is a new Akamai requirement for each practice to fill out a Security Authorization Form. This notifies us about who at the practice is authorized to allow fundamental security changes to your system.

[A copy of this form can be downloaded here.](#)

At your convenience, please have the appropriate person in authority (perhaps your HIPAA Privacy Officer) complete the form and fax it back to us at 536-0320.